

# Pleasanton Paratransit Service (PPS)

## Downtown Route Information

### **\*What is the PPS Downtown Route Service (DTR)?**

DTR is a same-day fixed route transit service that operates Tuesday, Thursday and Friday throughout Pleasanton, connecting local senior housing complexes to various popular destinations. See route schedule for specific stop times and locations. PPS riders can access the service at any of the DTR stops and ride all day for one (1) low fare.

### **\*Who provides the Downtown Route Service (DTR)?**

The Downtown Route is a service of the Pleasanton Paratransit Service (PPS), operated and funded by the City of Pleasanton and Alameda County Transportation Commission (Alameda CTC).

### **\* Who can use the Downtown Route Service (DTR)?**

Any registered Pleasanton Paratransit Service (PPS) rider can use the Downtown Route.

### **\*How much does it cost to use the Downtown Route Service (DTR)?**

DTR is half the cost of a PPS ride, or \$1.50 for service **all day** throughout Pleasanton. DTR tickets must be purchased in advance at the Pleasanton Senior Center, or by mail at 5353 Sunol Blvd., Pleasanton, CA 94566. **The PPS Driver cannot take money on the bus.**

### **\*What are the hours of the Downtown Route Service (DTR)?**

The Downtown Route Bus will run Tuesday, Thursday and Friday (8:00am to 4:00pm – approx. ) - excluding holidays. See route schedule for specific stop times and locations.

### **\*Where does the Downtown Route Service (DTR) operate?**

The DTR service operates in Pleasanton with stops at the following senior housing complexes (see service map for detailed stop locations):

RidgeView Commons  
Gardens at Ironwood  
Stanley Junction

**\*How do I use the Downtown Route Service (DTR)?**

- Register as a Paratransit rider.
- Purchase a Downtown Route ticket.
- Be at any of the schedule stops at the designated day and time.
- Upon boarding bus, hand the driver the DTR ticket. Driver will stamp your hand for all-day access.
- For multiple trips on same day, board bus and show driver your stamped hand.

**\*How do I register for the Downtown Route Service (DTR)?**

- Mail, drop-off, or FAX a Pleasanton Paratransit Service (PPS) application to the Pleasanton Senior Center, 5353 Sunol Blvd., Pleasanton, CA 94566.
- Fax number (925) 485-3685.
- PPS applications are available online at [www.pleasantonseniorcenter.org](http://www.pleasantonseniorcenter.org)

**\*What is the difference between the regular Pleasanton Paratransit Service (PPS) program and the Downtown Route Service (DTR)?**

PPS is a Monday-Saturday, door-to-door shared ride transportation program for Pleasanton and Sunol residents 70 years of age, or older, and Americans with Disabilities Act (ADA) eligible residents. PPS provides rides to any location within Pleasanton City limits and adjacent unincorporated areas, with some medical destinations in Dublin, Livermore, and San Ramon. Advance reservations are required for this program. Fees are charged for each one-way ride.

The Downtown Route provides a transit route with scheduled stops that run throughout Pleasanton, connecting with local senior housing complexes on specified days of the week. Only one (1) bus will be implementing the Downtown Route Service. Riders will be allowed entry on a first-come, first-serve capacity. It is available to all PPS riders. Reservations are not required. Riders use one ticket per day and have unlimited access for the remainder of the day.

**\*Does the Downtown Route Service go to Stoneridge Mall or Wal-Mart?**

Yes, the Downtown Route connects riders to Valley Care Medical Center, Wal-Mart Shopping Center, Stoneridge Mall, Kaiser Medical Center and many other popular destinations. All riders can connect to a WHEELS bus at the First and Neal Street transfer stop, and ride throughout the City, to BART, or Dublin and Livermore destinations.

**Questions ? ? ?**

Call: Pleasanton Paratransit Service Office at (925) 931-5376.

